

5 WHYS

Whats the Concept/problem?

OPEN QUESTION
CLOSED QUESTION

Why?

Why did it Happened?

 O
 C

This happened because of this?

But Why?

Why did it Happened?

 O
 C

This happened because of this?

But Why?

Why did it Happened?

 O
 C

This happened because of this?

But Why?

Why did it Happened?

 O
 C

This happened because of this?

Core Cause?

It happened because?